# Work/Life Award Celebration Wednesday, July 16, 2008

## **Workshop Descriptions**

## Coaching – It's Not Just for CEO's Anymore Presented by Pamela Ballo

The luxury of coaching used to be exclusive to top brass, but no more. Coaching provides an active, engaging methodology for all employees to address workplace and interpersonal issues. Come learn exciting coaching techniques and new approaches to successfully navigate the complex work/life landscape. Have a workplace challenge you'd like help with? Bring your story – we'll use the collective wisdom in the room and the guidance of a senior coach to get you going in the right direction.

### Maximizing Recruiting Resources Presented by Karen Mata

The aging workforce, tight economy and shortage of skilled labor has forced companies to become more creative with less money. This presentation will focus on what recruiters are doing to maximum their resources both internal and external to accomplish recruiting goals and objectives. We'll discuss how technology, tracking, and retention programs interact with the recruiting process.

#### **Crucial Conversations** *Presented by Joyce Hasting*

Based on a ground-breaking and award-winning training program, *Crucial Conversations* introduces the high-leverage skills that separate the best from the rest. Make sure your next crucial conversation goes well with these resources. Come learn some new techniques and ways to approach dialogue to make the most of your relationships.

#### **Flexible Scheduling** *Presented by David Walker*

Why should you lose good people to school schedules and life changes? You invest in them, so why not keep them? Find out how to balance the needs of your associates and still deliver bottom line results in this workshop on "Working from Home and Flexible Onsite Work". Starting an at-home program and accommodating flexible scheduling is not easy but it can work for the employee AND the company in the long run. Come and learn the value of starting from the associates and working backward in developing processes and policies so you can keep your good people and still meet your company goals.